



# RETURN TO PLAY TX

## what you need to know...

We are excited to announce that our clinicians are back offering in-person Play Therapy sessions!

Like all other business, we have had to make adjustments to how we conduct our services, sessions will not be exactly as they were before Covid-19.

Play Therapy is an interactive, engaged activity where we cannot respect the health recommendations for physical distancing. For this reason, the College of Alberta Psychologists and Alberta Health Services require your child's clinician to wear a mask for the duration of the session.

### Your child WILL need a face mask to attend session.

*You ARE responsible for providing the face mask and ensuring your child is wearing it properly before entering their session.*

Here are a few important things you need to know about our new protocols:

- You can expect to hear from your clinician through phone or email the day prior to your scheduled in-person appointment, to confirm you/your child, and your household are in good health; *if you are beginning to feel unwell, or someone in your household is showing ANY symptoms of illness we will adjust your session to be provided through video.*
- We ask that you arrive no earlier than 5 minutes prior to your scheduled appointment; please wait in your vehicle until you see your clinician approach the door and unlock it for your arrival *{they may stick their head out and signal you in with a friendly wave, we're so excited to see you!}*
- Upon entering the office please remove your outdoor footwear or use the boot covers provided and follow your clinician's instructions;
- You **MUST** accompany your child into the office and verbally complete the client health screening with the clinician before session can commence *{please maintain your distance during this questioning};*
- One person may remain in the waiting room for a minor child attending session *{we do not have the physical space to accommodate multiple caregivers/siblings in our waiting room at this time};*
- Food/drink are not permitted in our offices/waiting areas *{we will continue to offer your child a juicebox/treat at the end of their session to take home and enjoy!}*

Our billing procedures remain unchanged, *{as we continue to encourage contactless transactions}.*

**Pre-payment is required to secure your appointment.**



If you have any other questions please feel free to contact your clinician or our administrators!

*-Family Counselling Centres Team*